

Reaching New and Diverse Audiences



Expanding Our Reach

- Partners
 - Who do we serve?
 - Who else should we be serving?
- Courses
 - What do we offer?
 - What else should offer?

Estimated Sales for U.S. Retailers Percent Change in Sales From 2019 to 2020 **Retail Trade** -20.0 -10.0 30.0 Motor Vehicle and Parts Dealers Furniture and Home Furnishings Stores Electronics and Appliance Stores Building Materials and Garden Equipment and Supplies Dealers Food and Beverage Stores Health and Personal Care Stores Gasoline Stations Clothing and Clothing Accessories Stores Sporting Goods, Hobby, Musical Instrument, and **Book Stores** General Merchandise Stores Miscellaneous Store Retailers Nonstore Retailers Note: Additional information on confidentiality protection, quality suppressions, sampling error, sampling design, and definitions can be found at <www.census.gov/programs-surveys/arts/technical-documentation/methodology.html>. **U.S. Department of Commerce** Source: 2020 Annual Retail Trade Survey, U.S. CENSUS BUREAU <www.census.gov/programs-surveys/arts.html>.

Shifts in Demand





Young Adults



Focus on Projects

Focus on conservation projects that benefit the environment and service-learning projects that benefit the community:

- Urban forestry
- Community Beautification
- Recycling and Zero Waste Education
- Wildfire Prevention and Recovery
- Food Security
- Parks and Recreation Development



Responding to Opportunity

Additional training courses:

- Practical knowledge
- Hands-on experience
- Ability to work safely
- Meet demands of changing workplaces



New Partnerships

Detainees and Returning Citizens

Individualized Training



- Plan series of courses
- Individualized goals leading up to release
 - Food handling
 - > GED
 - Parenting
 - > Mental Health
 - Business Planning
 - > OSHA 10/30
 - Forklift



Meeting the Need

- ► HW21
 - > 128 Participants

- ► HW22 (June-October)
 - > 130 Participants



An Aim for Language Equity

Course Offerings in Spanish

Meeting the Need





Opportunities for the Future

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