

MAINTENANCE AGREEMENT FOR EpreDia-Richard-Allan Scientific SlideMates, and PrintMate

1. Introduction: This is a maintenance agreement for our EpreDia-Richard-Allan Scientific SlideMates, PrintMates.

1.1. Background:

The CMPB Histology core laboratory needs a service agreement for maintenance and repairs of these instruments. The equipment is used to support DIR and DTT labs to complete projects in a timely manner. The Service Agreement includes two preventative maintenance visit per year and all labor, application support, parts, and travel. The Service Agreement provides Technical Support - Phone, Email, and Web, 100% Service labor and travel included, The Slidemates include a Swap plan for a refurbished replacement unit.

- 1.2. Scope:** This statement of work will be used to execute a preventative maintenance agreement including inspections by a factory trained field service technician twice a year during the contract period.

- 1.3. Objectives:** The Slidemate enables automatic slide printing with bar-code. The Printmate enables automatic cassette printing with bar-code. enables automatic. The requested maintenance will help to maximize performance of the instruments by proactively addressing potential issues during twice yearly site visits from an experienced field engineer. This plan minimizes instrument downtime by utilizing factory-trained and qualified engineers to accurately diagnose and resolve system problems, ensuring the CMPB staff work at full capacity.

2. Requirements

- 2.1. Tasks:** This contract shall include two (2) preventive maintenance inspection during the contract period on Slidemates and Printmates. Swap of a Slidemates AS needing repair for a refurbished replacement at no cost. Service and Maintenance covers repairs and preventative maintenance of the instruments on site or at EpreDia. Free technical support during normal business hours. Service shall be performed by a factory trained Field Service engineer. Service shall consist of, but not limited to, inspection, examination of all functioning parts, thorough cleaning, proper lubrication, replacement, or repair of worn or un-serviceable parts. adjustment and calibration made with the expressed intent of maintaining the instrument to the manufacturer's original specifications. Parts shall be new and meet original equipment specifications.

- 2.2. Deliverables:** The contractor shall provide verification of the completion of tasks outlined in 2.1 to the Government.

- 2.3. Period of Performance:**

- 2.4.** 7/01/2024 to 6/30/2025

- 3. Government Furnished Property:** This agreement covers the following equipment owned by the Government.

SlideMates

SPA07224754

SPA07224757

SPA07224755

SPA07235275

SPA07224758

PrintMate

PP8235M2205EP