



*A health study for oil spill clean-up workers and volunteers*

# **Telephone Enrollment and Baseline Scripts and Questionnaires**

## **Section A. Introduction**

OMB#0925-XXX  
EXP:xx/xxxx

## SECTION A: Introduction

### SECTION A.1: Initial Contact

#### SECTION A.1.a: Voicemail Script:

Hi, I'm calling about the oil spill health study also known as the GuLF STUDY or Gulf Long-term Follow-up Study. It's sponsored by the National Institutes of Health. We would like to speak with [PARTICIPANT'S NAME] about participating in this important study. We will try to contact you again soon. Thank you.

[Terminate Call]

#### SECTION A.1.b: Contact Script:

Hi, I'm calling about the oil spill health study also known as the GuLF STUDY or Gulf Long-term Follow-up Study. It's sponsored by the National Institutes of Health. May I please speak to [PARTICIPANT'S NAME]?

A.1.b.1. CODE ONE OF THE FOLLOWING 7:

1. PARTICIPANT MOVED → CONTACT SCRIPT QUESTION A.1.b.4
2. PARTICIPANT DECEASED → SECTION B.1
3. PARTICIPANT INCAPACITATED → SECTION B.2
4. PARTICIPANT LANGUAGE → DIRECT TO BOX BELOW, A.1.b.2
5. PARTICIPANT TEMPORARILY NOT AVAILABLE → CONTINUE TO A.1.b.3
6. PARTICIPANT PREVIOUSLY CONTACTED → GO TO SECTION A.5
7. LEFT PARTICIPANT VOICEMAIL
9. PARTICIPANT INITIALLY ANSWERED (CONTINUE)
10. SOMEONE ELSE ANSWERED (CONTINUE WITH SURVEY → GO TO SECTION A.2)

A.1.b.2. [INTERVIEWER: IF THE PARTICIPANT DOES NOT SPEAK ENGLISH, ATTEMPT TO FIND AN ENGLISH SPEAKER IN THE HOUSEHOLD TO CONFIRM THAT THE TARGET PARTICIPANT DOES NOT SPEAK ENGLISH AND TO SCHEDULE A CALL BACK TO BE CONDUCTED IN THE PARTICIPANT'S LANGUAGE]

1. PARTICIPANT SPEAKS ENGLISH – CONTINUE TO SECTION A2
2. PARTICIPANT DOES NOT SPEAK ENGLISH – CALL BACK SCHEDULED, LANGUAGE FLAG SET
3. PARTICIPANT DOES NOT SPEAK ENGLISH – SOFT APPOINTMENT CALL BACK SCHEDULED, LANGUAGE FLAG SET
4. PARTICIPANT DOES NOT SPEAK ENGLISH AND REFUSES – HARD REFUSAL
5. PARTICIPANT IS UNABLE TO BE REACHED - REFER TO TRACING.

A.1.b.3. I am sorry I missed [HIM/HER/NAME]. What is the best time to reach [HIM/HER/NAME]?

A.1.b.3a. DATE 1: \_\_\_/\_\_\_/\_\_\_ [MM/DD/YYYY] [CALENDAR]

A.1.b.3b. TIME OF DAY 1: \_\_/\_\_/ [AM/PM]

A.1.b.3c. DATE 2: \_\_/\_\_/\_\_ [MM/DD/YYYY] [CALENDAR]

A.1.b.3d. TIME OF DAY 2: \_\_/\_\_/ [AM/PM]

[Terminate Call]

[IF PARTICIPANT HAS DIFFERENT CONTACT INFORMATION ACCORDING TO THE PERSON ANSWERING THE PHONE]

A.1.b.4. It is important that we speak to [PARTICIPANT]. Do you have a telephone number or address where [PARTICIPANT] may be reached?

- Yes ..... 1
- No ..... 2 [TERMINATE CALL]
- DON'T KNOW ..... 8 [TERMINATE CALL]
- REFUSED ..... 9 [TERMINATE CALL]

A.1.b.4a. What is the phone number?

|\_|\_|\_|\_|\_|\_|\_|\_|\_| TEN DIGIT #

- DON'T KNOW ..... 8
- REFUSED ..... 9

A.1.b.4a.1 Is this a cell phone number?

- Yes ..... 1
- No ..... 2
- DON'T KNOW ..... 3
- REFUSED ..... 4

A.1.b.4b. What is the address?

A.1.b.4b.1. House number: \_\_\_\_\_ [FREE TEXT FIELD]

A.1.b.4b.2. Street name: \_\_\_\_\_ [FREE TEXT FIELD]

A.1.b.4b.3. Apartment number: \_\_\_\_\_ [FREE TEXT FIELD]

A.1.b.4b.4. City: \_\_\_\_\_ [FREE TEXT FIELD]

A.1.b.4b.5. State: \_\_\_\_\_ [STATE DROP DOWN BOX]

A.1.b.4b.6. Zip Code: \_\_/\_\_/\_\_/\_\_/\_\_

- DON'T KNOW ..... 8
- REFUSED ..... 9

Thank you.

[Terminate Call]

**SECTION A.2: Introduction to the Study**

[IF PARTICIPANT INITIALLY ANSWERED THE PHONE]

My name is [INTERVIEWER'S NAME]. The National Institutes of Health recently sent you a letter and other information about the GuLF STUDY or Gulf Long-term Follow-up Study.

A.2.a.1. Did you receive these?

Yes..... 1

No..... 2

DON'T KNOW ..... 8

REFUSED ..... 9

A.2.a.2. Are you in a place where you can **safely** talk on the phone?

Yes..... 1 [GO TO "DID NOT RECEIVE MATERIALS" (A.2.c.1) if A.2.a.1=2]  
OR CONTINUE TO ALL PARTICIPANTS, AS APPROPRIATE]

No..... 2

GO TO SECTION A.3 IF PARTICIPANT ASKS TO RESCHEDULE

I will attempt to contact you again soon. Thank you for your time.

[IF SOMEONE OTHER THAN THE PARTICIPANT INITIALLY ANSWERED THE PHONE]

Hi, I'm calling about the oil spill health study also known as the GuLF STUDY or Gulf Long-term Follow-up Study. It's sponsored by the National Institutes of Health.

A.2.b.1. Did you receive the study letter and other information that we recently sent you in the mail?

Yes..... 1

No..... 2

DON'T KNOW ..... 8

REFUSED ..... 9

A.2.b.2. Are you in a place where you can **safely** talk on the phone?

Yes..... 1 [GO TO "DID NOT RECEIVE MATERIALS" (A.2.c.1) if A.2.b.1=2]  
OR CONTINUE TO ALL PARTICIPANTS, AS APPROPRIATE]

No..... 2

GO TO SECTION A.3 IF PARTICIPANT ASKS TO RESCHEDULE

I will attempt to contact you again soon. Thank you for your time.

[IF PARTICIPANT DID NOT RECEIVE THE MATERIALS]

A.2.c.0. I would like to take a minute to tell you a little about this study. First, would you like us to resend the letter, or would you like to view the letter and other study information on the website?

RESEND LETTER.....1 [GO TO A.2.c.1]

VIEW ON WEBSITE.....2

To review the letter and other documents, go to [www.nihgulfstudy.org](http://www.nihgulfstudy.org). You'll find a link to it below the text that describes the study, in the center of the web page. [GO TO CONTINUE FOR ALL PARTICIPANTS]

REFUSED MAILING .....8[GO TO CONTINUE FOR ALL PARTICIPANTS]

REFUSED STUDY .....9 [GO TO SECTION A.2.C.2]

A.2.c.1.What is your mailing address?

A.2.c.1.a. House number: \_\_\_\_\_[FREE TEXT FIELD]

A.2.c.1.b. Street name: \_\_\_\_\_[FREE TEXT FIELD]

A.2.c.1.c. Apartment number: \_\_\_\_\_[FREE TEXT FIELD]

A.2.c.1.d. City: \_\_\_\_\_[FREE TEXT FIELD]

A.2.c.1.e. State: \_\_\_\_\_[STATE DROP DOWN BOX]

A.2.c.1.f. Zip Code: \_\_\_/\_\_\_/\_\_\_/\_\_\_/\_\_\_/

### **A.2.C.2. REFUSAL CONVERSION**

[PROGRAMMER: SHOW IF A.2.C.1 = REFUSED STUDY (9)]

SECTION A.2.c.2: May I ask why you do not want to participate?

[INTERVIEWER: USE TELEPHONE INTERVIEW Q & A TO RESPOND TO REASON FOR REFUSAL BY STATING THE BENEFITS]

[RECORD REASON – FREE TEXT FIELD]

[IF CONVERSION ATTEMPT IS SUCCESSFUL GO TO CONTINUE FOR ALL PARTICIPANTS]

Thank you.

[Terminate Call]

[CONTINUE FOR ALL PARTICIPANTS]

A.2.c.2.a. Before we get started, can you tell me where you have heard about the GuLF STUDY? [INTERVIEWER: SELECT ALL THAT APPLY]

- BILLBOARD ..... 1
- COMMUNITY LEADER ..... 2
- CRAIG'S LIST ..... 3
- FACEBOOK/TWITTER ..... 4
- FRIENDS/FAMILY ..... 5
- GULF STUDY POSTCARD ..... 6
- INVITATIONAL LETTER ..... 7
- NEWSPAPER ..... 10
- POSTER/FLYER ..... 11
- RADIO ..... 12
- TELEVISION ..... 13
- WEBSITE ..... 14
- OTHER, SPECIFY ..... 15 [FREE TEXT FIELD]
- HAVE NOT HEARD ABOUT THE STUDY ..... 8
- REFUSED ..... 9

The purpose of the GuLF STUDY is to learn more about any potential health effects of the recent oil spill in the Gulf of Mexico. This study will include both people who were involved in oil spill clean-up and others who did not do clean-up work. Findings from the study will identify health needs of people involved in oil spills and may change public health responses to similar disasters in the future.

Participation is voluntary. If you agree to participate, I will ask you questions about oil spill clean-up activities you may have done, your usual work, and your health. As part of the study, we also will follow your health for at least 10 years. The telephone interview will take about 30 to 60 minutes depending on your experiences. You do not have to answer every question. If there is a question you do not want to answer, or if you have any questions of your own, just let me know.

If you agree to answer the questions, you are giving consent to be part of the GuLF STUDY.

[PROGRAMMER NOTE: DISPLAY FOR ATSDR AMMONIA ELIGIBLE PARTICIPANTS ONLY]. You are also eligible to participate in a home visit and an extra survey about your work in Alabama and will receive a total of \$70.00 in gift cards for your time and effort upon completion of the home visit.

We will make every effort to protect your privacy and keep your data confidential.



[IF THE PARTICIPANT RECEIVED THE OLD MAILING READ A.2.c.1.g ]

A.2.c.1.g. If you want to learn more about how we protect your privacy, you can read our privacy statement on the study website or I can have it mailed to you. Which do you prefer?

READ ON WEBSITE.....1

To review the statement, go to [www.nihgulfstudy.org](http://www.nihgulfstudy.org). You'll find a link to it below the text that describes the study, in the center of the web page.

MAIL OUT .....2

Okay. We will mail the privacy statement to you.

NEITHER .....3

Okay. If you have any questions later, you can call our study hotline.

So, if I have your permission, I'll continue.

A.2.d.1. [INTERVIEWER: PAUSE FOR RESPONSE AND ANSWER ANY QUESTIONS]

[IF YES, CONTINUE TO BOX BELOW; IF PARTICIPANT ASKS TO RESCHEDULE CALL GO TO SECTION A.3; IF NO, GO TO SECTION A.4]

### **SECTION A.3: Reschedule Enrollment Call**

We appreciate your willingness to participate in the study. When might you have time for a 30 to 60 minute call?

[SCHEDULE CALL BACK IN CALL SOFTWARE]

Thank you. We'll call you then. In the meantime, if you have any questions or would like to schedule the interview, you can call us toll-free at 855 NIH GuLF (855-644-4853). You can also find this information in the letter and brochure we sent.

[Terminate Call]

## **SECTION A.4: Response to Refusals**

[IF A REASON IS GIVEN FOR REFUSAL, GO TO SECTION A.4.a;  
IF A REASON IS NOT GIVEN FOR REFUSAL, GO TO SECTION A.4.b]

**SECTION A.4.a:** I understand you said ...

A.4.a.1. [RESTATE REASONS AND USE TELEPHONE INTERVIEW Q & A  
BENEFITS TO ATTEMPT A CONVERSION]

If you don't mind, I'd like to make a note of your reason. This information will help us improve the GuLF STUDY.

A.4.a.2. [RECORD REASON – FREE TEXT FIELD]

[IF CONVERSION ATTEMPT IS SUCCESSFUL GO TO PART 2:  
QUESTIONNAIRE SECTION C: BACKGROUND INFORMATION]

Thank you.  
[Terminate Call]

**SECTION A.4.b:** May I ask why you do not want to participate?  
[INTERVIEWER: USE TELEPHONE INTERVIEW Q & A TO RESPOND TO  
REASON FOR REFUSAL BY STATING THE BENEFITS]

A.4.b.1. [RECORD REASON – FREE TEXT FIELD]

[IF CONVERSION ATTEMPT IS SUCCESSFUL GO TO PART 2:

QUESTIONNAIRE SECTION C: BACKGROUND INFORMATION]

Thank you.

[Terminate Call]

## **SECTION A.5: Previously Contacted**

[PARTICIPANT NAME], I apologize for the inconvenience. We thank you for speaking with us previously and if you have any questions or concerns please call the study hotline at 855 NIH GuLF (855-644-4853). Thank you.

[Terminate Call]