



DISASTER RECOVERY COLLABORATION - HURRICANE SANDY EXPERIENCE

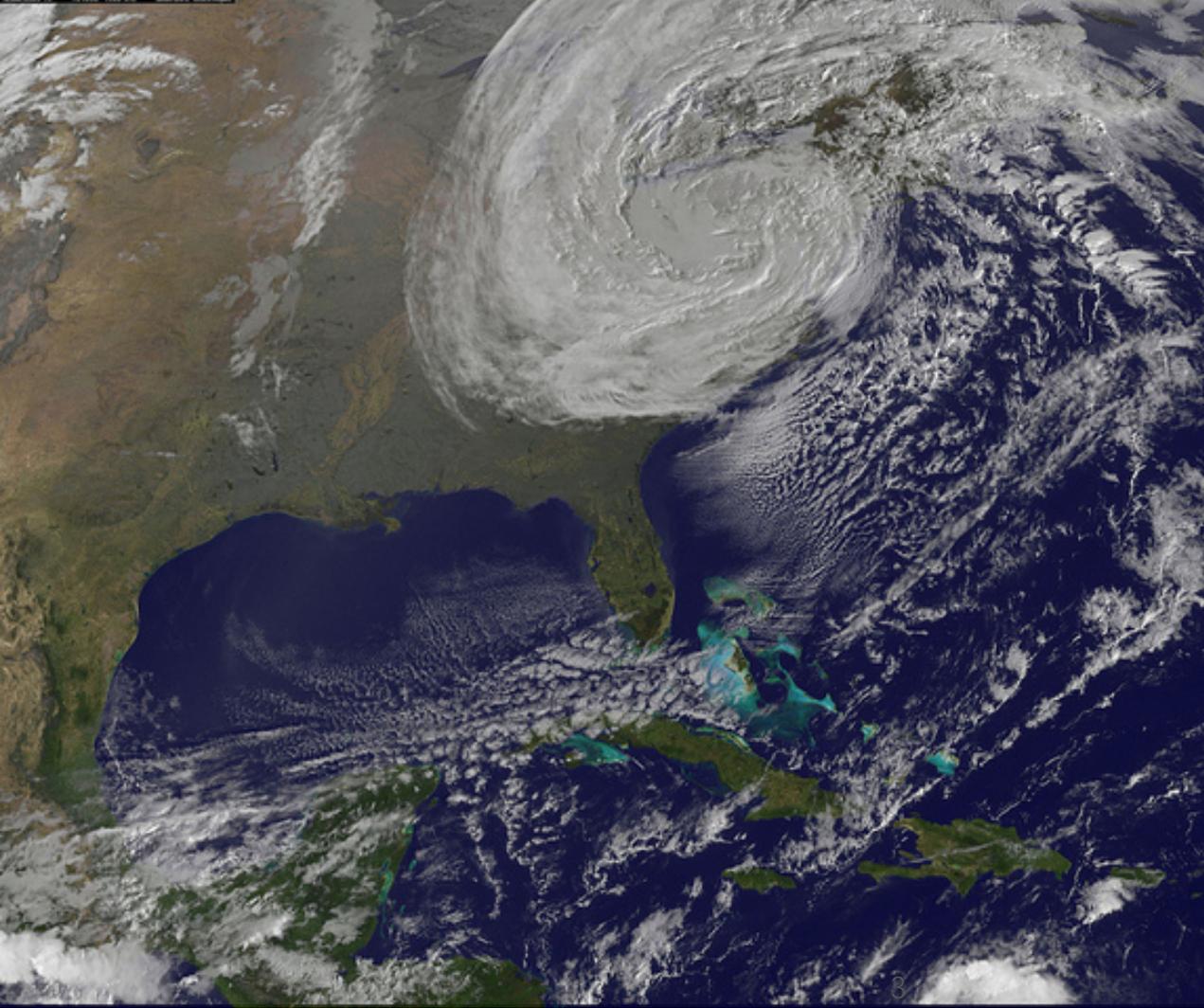
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Resilient People. Healthy Communities. A Nation Prepared.

Sandy In Context





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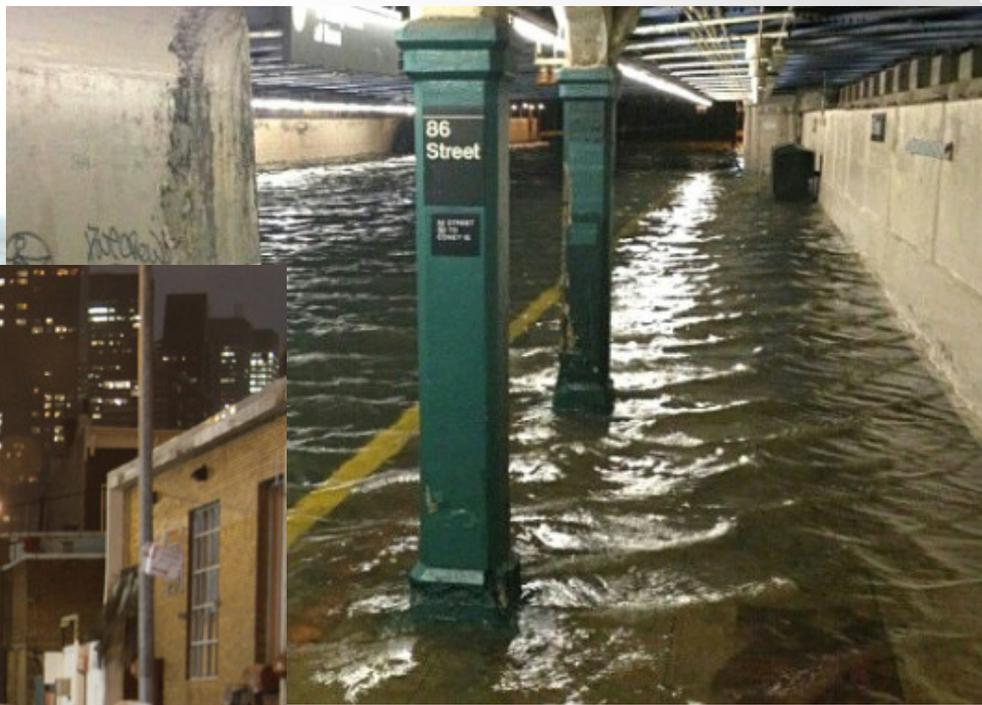
The Destruction





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The Cleanup



The Cleanup









Who Came?

- Government programs, teams, officials
 - FEMA, HHS, EPA, USACE, Americorps
- Non-governmental organizations
 - International (MSF), National (ARC), Religious (Southern Baptist), Advocacy (AmeriCares)
- Private Business & Foundation
 - Robin Hood, Rockefeller
- Individual Citizens



What Did They Encounter?







Why Partnership

- Volume of disaster-caused need
 - Flooding = mucking & gutting
 - High number of volunteers & varying training skillsets
 - Low numbers (relative) of certified contractors
- Identified gap in training and education
 - Lack of knowledge on threats, safe handling materials, safe period of operations
- Conflicting information on debris removal, responsibility, action
 - Who clears my home? Where do I deposit?



Lessons Learned

- Ongoing communication is key
 - Situational awareness; what is working/not
- Language matters
 - Different people = different perspectives
 - Know your audience
- Mechanism for collaboration = important!
 - How do we coordinate? How do we relate to each other?
- Know your (local) role
 - Ensure the remedy connects with *proximate* issue
 - E.g. flooding v. fire v. wind damage

